



# PHYSICAL INTERVENTION



## Managing Challenging Behaviour

This Managing Challenging Behaviour training course is designed to support staff members who may come into contact with service users, patients or customers who present with challenging behaviour.

### Programme/Course Content

This Managing Challenging Behaviour training course will ensure that staff members are trained to:

- Assess the potential for challenging behaviour
- Understand the need to be prepared at all times
- Prevent confused, challenging and unpredictable behaviour
- Deliver high quality person centred care to the most challenging patients, service users or customers

**Aimed at:** Each of our courses can be tailored to meet your team's requirements, whether introductory, intermediate or advanced. We can design the ideal solution to accommodate your team's ability, knowledge, practical experience and previous training.

**Accreditation:** NFPS / MAYBO

**Further information:** Our Managing Challenging Behaviour course is based around a Non-Physical Intervention training model. Therefore, should your local training needs analysis and risk assessment for specific challenging behaviour require physical intervention training such as Care and Control, Disengagement, Physical Interventions, or Physical Restraint, then please contact us for more information or search our website for these specific courses.